

Carnegie Mellon



Talking About Concerns . . .

James D. Herbsleb
School of Computer Science
Carnegie Mellon University

What is Modularity?

- Thanks, Mary!
- Thanks, Dick!

Why Modularity?

- **Software** modularity does not matter
- . . . at all
- Except . . .
 - To the extent it modularizes **work**
- **Work** modularity aids human understanding
- **Work** modularity simplifies coordinating people and teams

Parnas:

Expected Benefits of Modularity

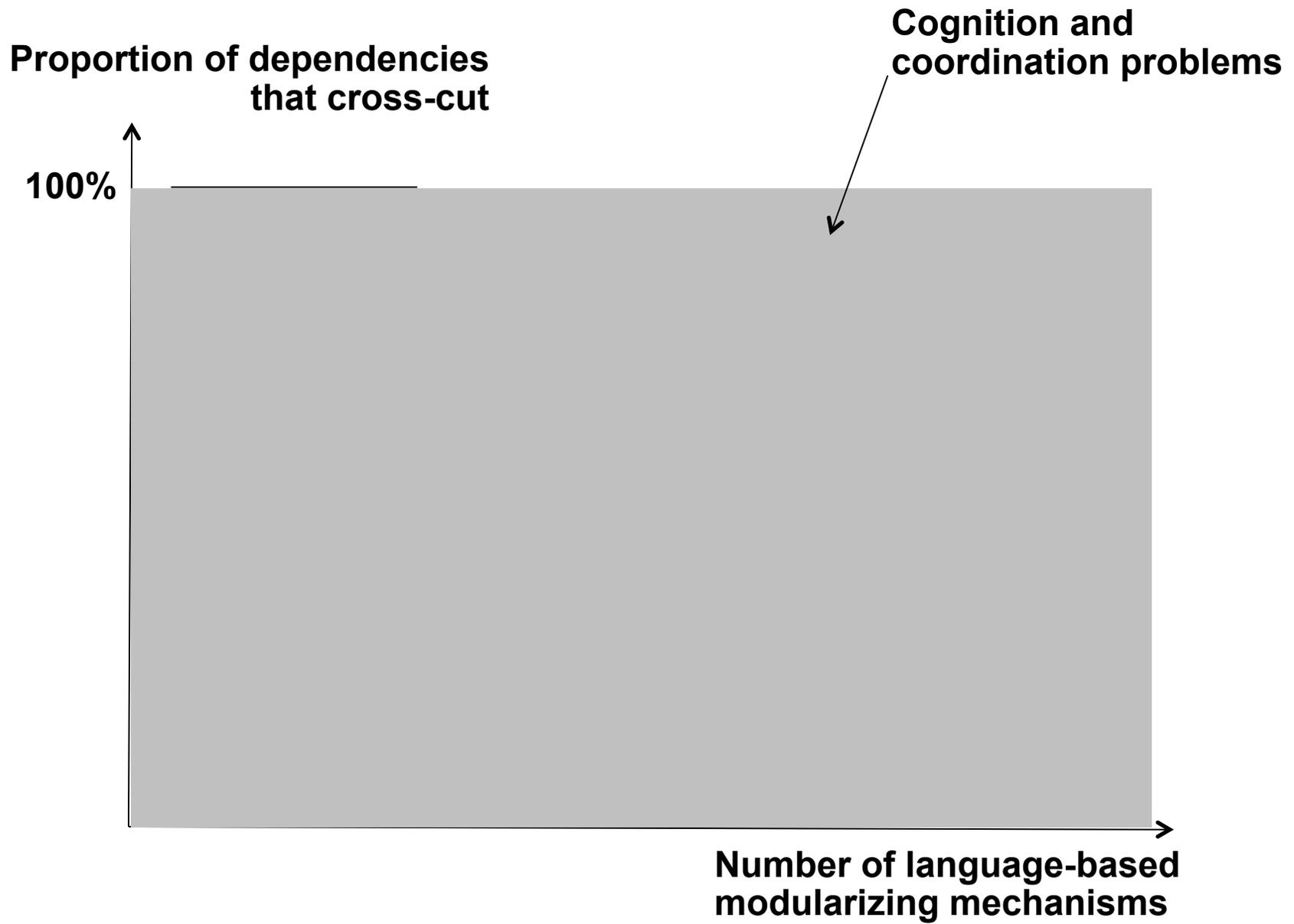
- Reduce need for coordination
 - “separate groups would work on each module with little need for communication”
- Simplify comprehension
 - “it should be possible to study the system one module at a time”
- These effects lower the cost of change
 - “it should be possible to make drastic changes to one module without a need to change others”

Vision . . .

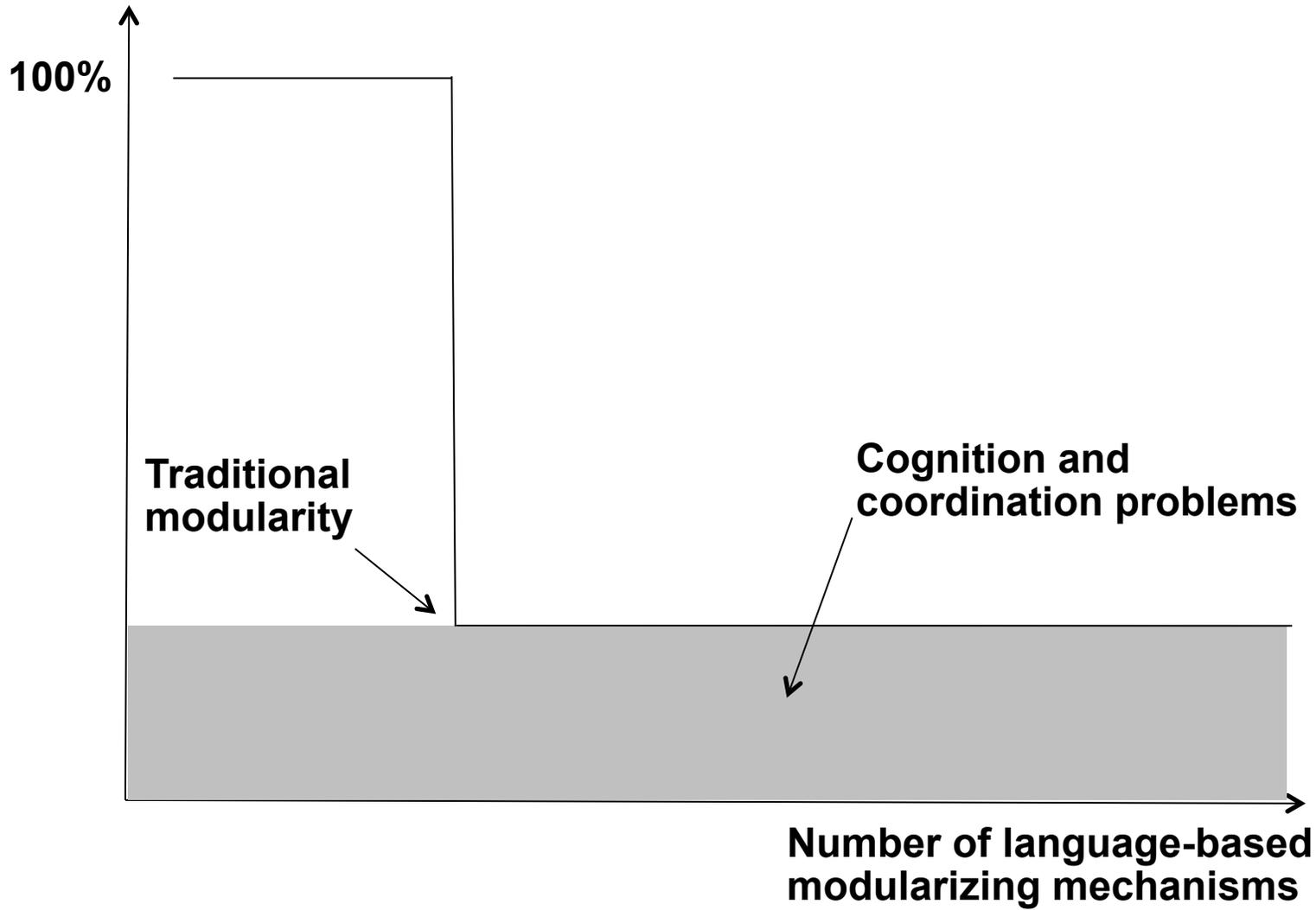
- “a vivid mental image; ‘he had a vision of his own death’” *
- “an Explanation of Life Founded upon the Writings of Giraldus and upon Certain Doctrines Attributed to Kusta Ben Luka” *
- “a thought, concept, or object formed by the imagination” **
- “direct mystical awareness of the supernatural“ **

*wordnetweb.princeton.edu/perl/webwn

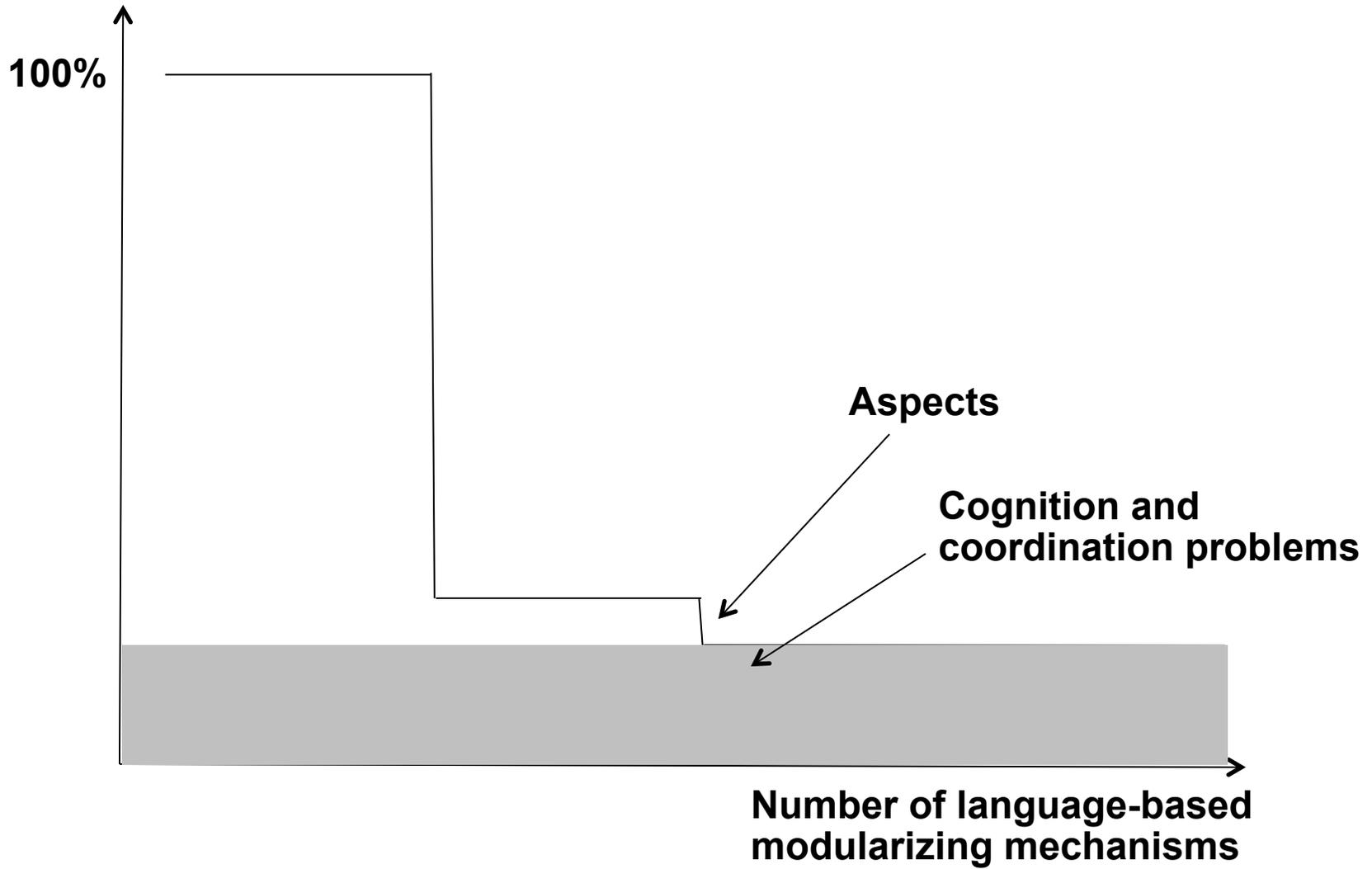
**Merriam-Webster Dictionary



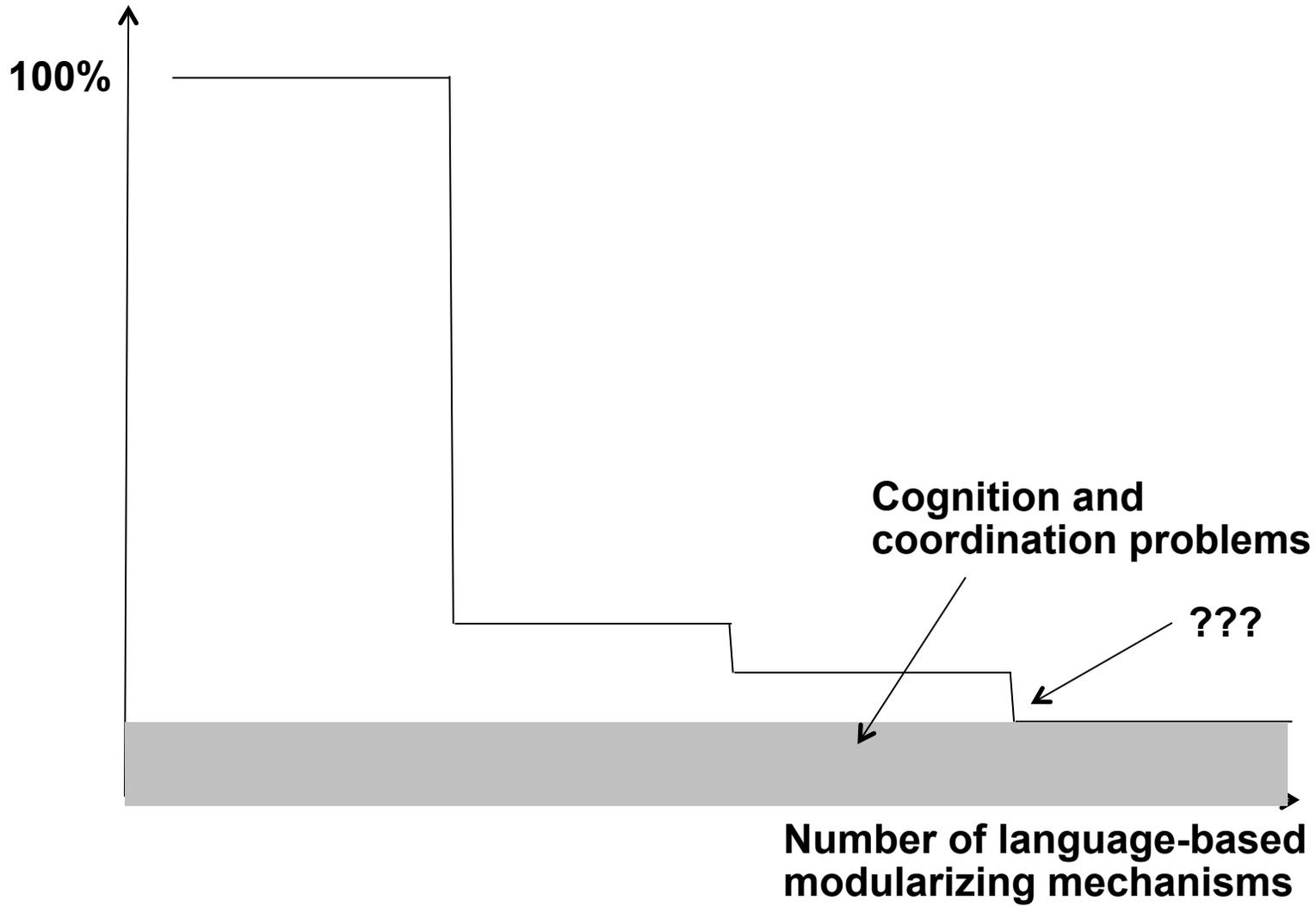
Proportion of dependencies that cross-cut



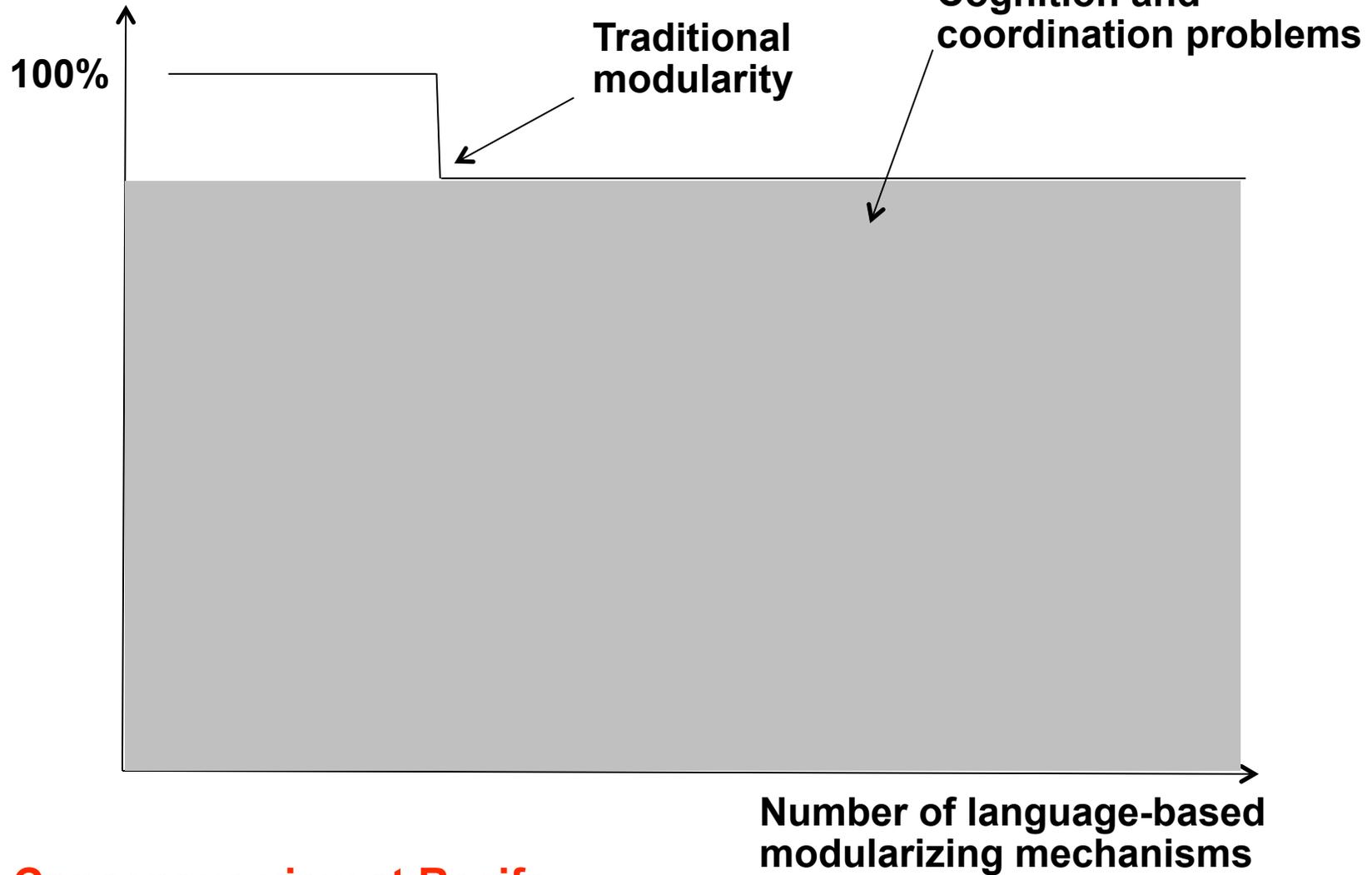
Proportion of dependencies that cross-cut



Proportion of dependencies that cross-cut



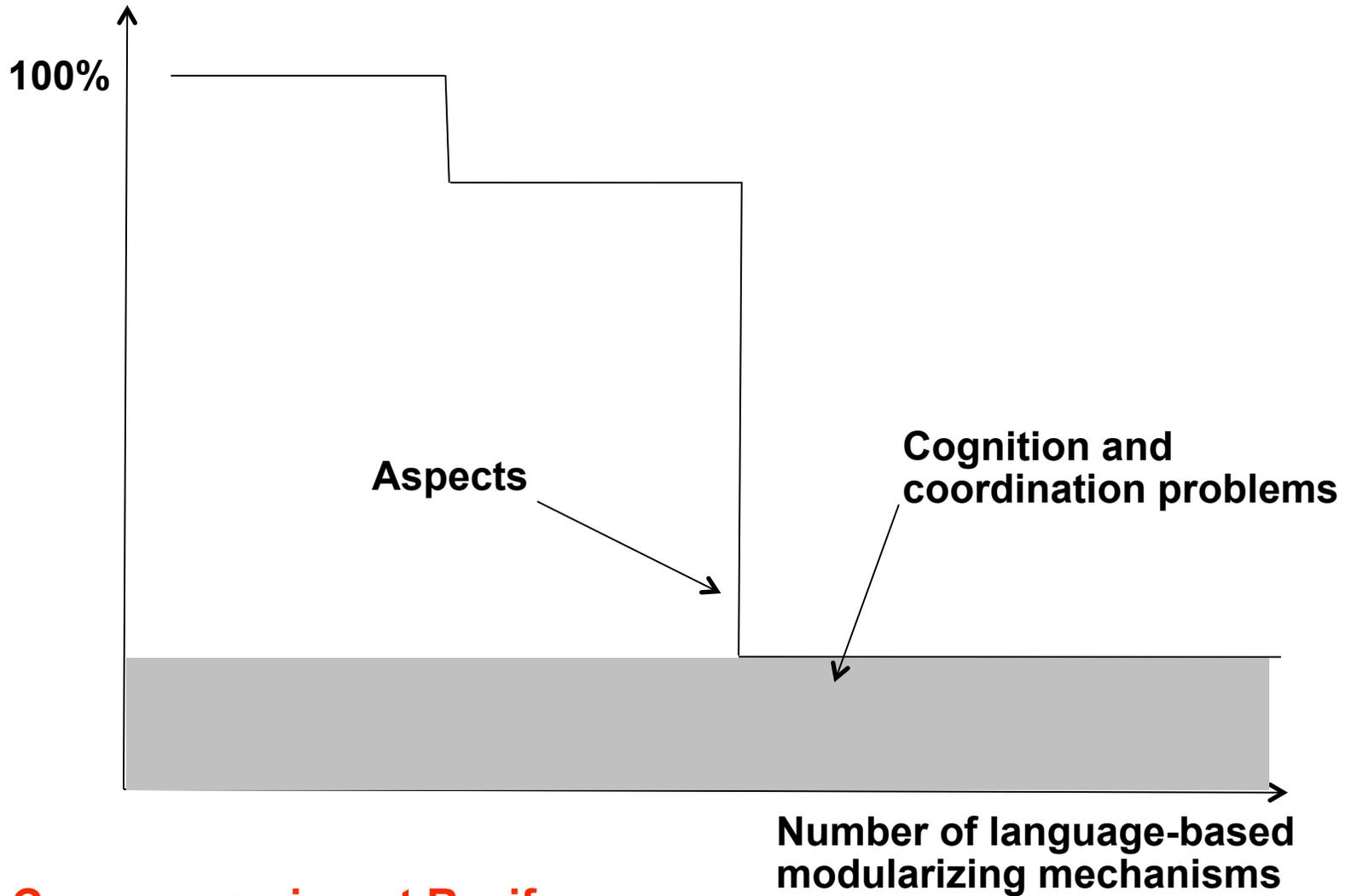
Proportion of dependencies that cross-cut



Consensus view at Recife

Carnegie Mellon
School of Computer Science

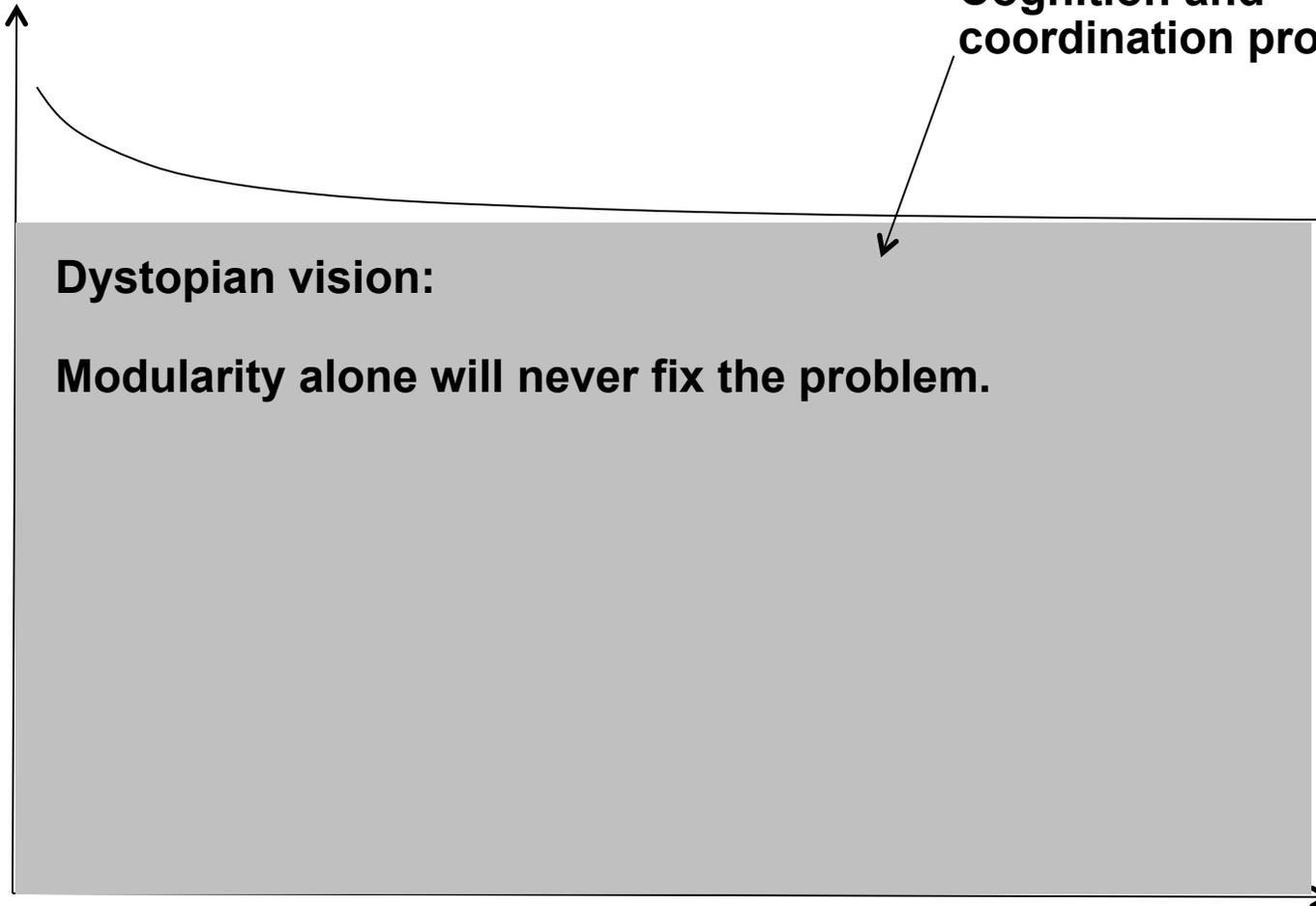
Proportion of dependencies that cross-cut



Consensus view at Recife

**Proportion of dependencies
that cross-cut**

100%



**Cognition and
coordination problems**

Dystopian vision:

Modularity alone will never fix the problem.

**Number of language-based
modularizing mechanisms**

My view (mildly exaggerated)

Approaching the Gray Area . . .

- Organizational design, work assignment, and tools set up to bring the right dependencies to the attention of the right people so they can act appropriately

Two Examples . . .

- Organizational design and work assignment
 - Lessons from feature-driven development
- Using information from the environment
 - Learning from human activity

Feature-Driven Development

- Unit of functionality in end-user terms
- Feature is the unit of development managed by a project
- Features tend to cut across traditional software entities
- Work often overseen by “feature manager”
- Developers associated with component, assigned to work on particular features

The Study

- Setting
 - Software for automotive navigation system
 - 1195 features
 - 32 months of activity
 - 179 engineers in 13 teams
 - 1.5 M LOC, 6789 source files, 107 architectural components
 - Organization had 5 years of prior experience with feature-driven development
- Architects prepare feature development specification

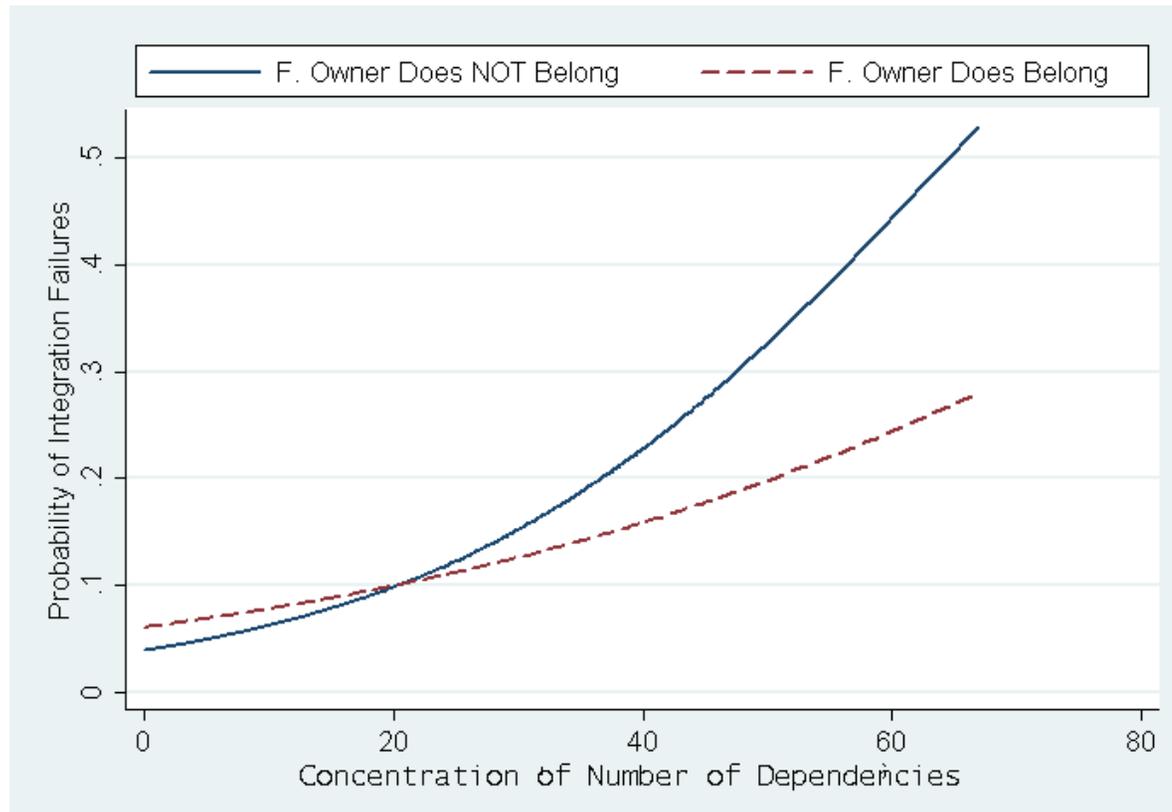
What Causes Integration Failure?

	Model I	Model II	Model III	Model IV
<i>Time</i>	0.992*	0.990*	0.990*	0.989*
<i>Average Component Experience (log)</i>	0.487*	0.984+	0.741+	0.754
<i>Changed LOCs</i>		1.021	1.089	1.063
<i>Concentration of Changed LOCs</i>		1.045	1.028	1.036
<i>Number of Dependencies (log)</i>		1.107*	1.091*	1.091*
<i>Concentration of Number of Dependencies</i>		1.032**	1.046**	1.078**
<i>Number of Groups</i>			1.101*	1.051*
<i>GSD</i>			13.924**	14.964**
<i>Feature Owner Belongs to Highly Changed Component</i>			0.789	0.396
<i>Feature Owner Belongs to Highly Coupled Component</i>			0.839**	0.819**
<i>Concentration of Changed LOCs X F. Owner Belongs to Highly Changed Component</i>				1.032
<i>Concentration of Number of Dependencies X F. Owner Belongs to Highly Coupled Comp.</i>				0.977**
<i>GSD X Feature Owner Belongs to Highly Changed Component</i>				3.736
<i>GSD X Feature Owner Belongs to Highly Coupled Component</i>				0.926
Deviance of the Model	755.2	639.0	458.4	412.2
Deviance Explained	11.7%	25.3%	46.4%	51.8%

(+ p < 0.1; * p < 0.05; ** p < 0.01)

Odds Ratios from Regression Assessing Factors Driving Feature Integration Failures

Ownership Matters!



From Cataldo, M. & Herbsleb, J.D. (2011). Factors Leading to Integration Failures in Global Feature-Oriented Development: An Empirical Analysis. *Proceedings, International Conference on Software Engineering* (to appear).

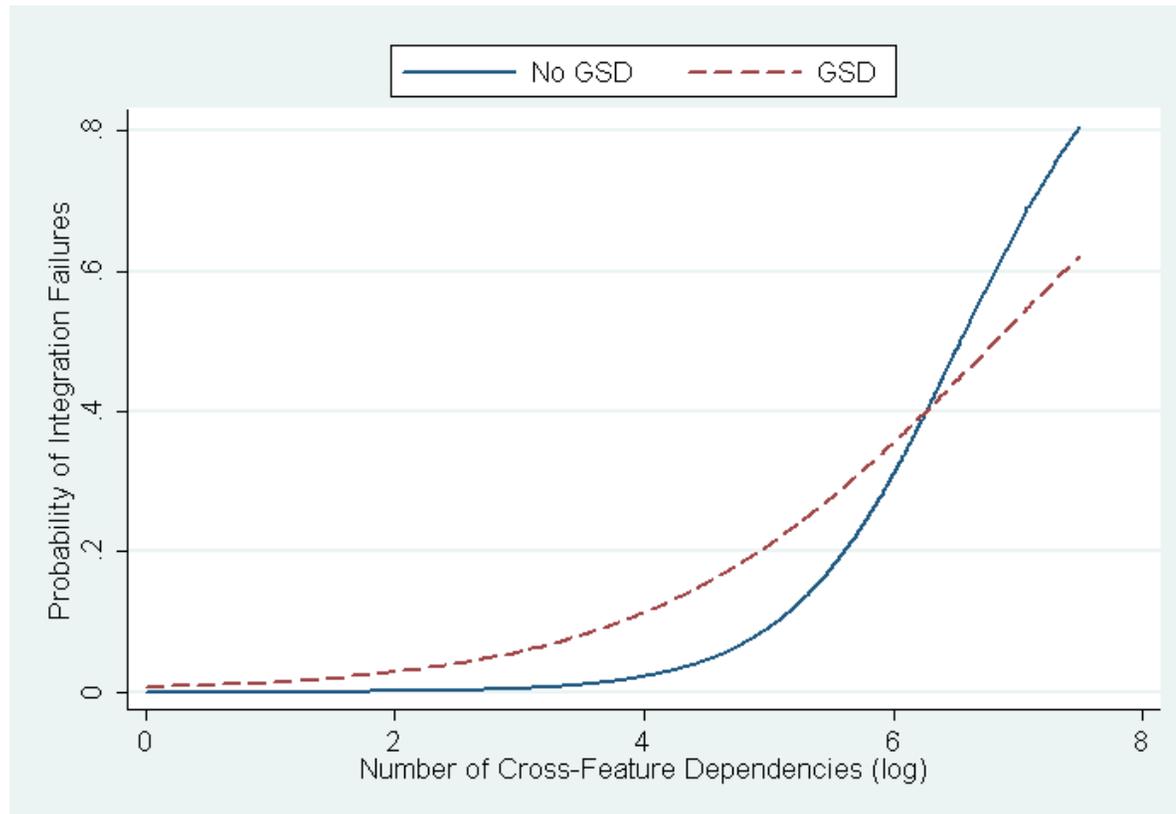
Destructive Feature Interaction

	Model I	Model II	Model II
<i>Time</i>	0.981**	0.971**	0.964*
<i>Failures in the Past 5 Weeks</i>	2.127**	1.125*	1.011*
<i>Changed LOCs</i>	1.371**	1.201**	1.203**
<i>Average Component Experience (log)</i>	0.837+	0.997	0.908
<i>Number of Groups</i>	3.006**	4.037**	6.345**
<i>Overlap Among Groups</i>	0.943**	0.919**	0.901**
<i>Same Feature Owner</i>	0.876**	0.871**	0.852**
<i>GSD</i>	4.501**	2.509**	4.895**
<i>Number of Cross-Feature Dependencies (log)</i>		2.911**	4.938**
<i>Number of Groups X Number of Cross-Feature Dependencies</i>			0.607
<i>GSD X Number of Cross-Feature Dependencies</i>			0.799**
Deviance of the Model	12873.9	9413.1	8043.1
Deviance Explained	33.4%	51.3%	58.4%

(+ p < 0.1; * p < 0.05; ** p < 0.01)

Odds Ratios from Regression Assessing the Impact of Cross-Feature Interactions on Integration Failures

Co-location Doesn't Scale



From Cataldo, M. & Herbsleb, J.D. (2011). Factors Leading to Integration Failures in Global Feature-Oriented Development: An Empirical Analysis. *Proceedings, International Conference on Software Engineering* (to appear).

Broader Lessons

- Organizational arrangements matter!
- Effects can be quite large
- Effects often are not commonsensical

Inferring Dependencies from Traces of Human Activity

- Prior work
 - Use files changed together as measure of dependencies
 - Can generate a measure of coordination requirements
 - Validated in a number of settings
- Can we generalize from “files changed together” to “entities discussed together”?

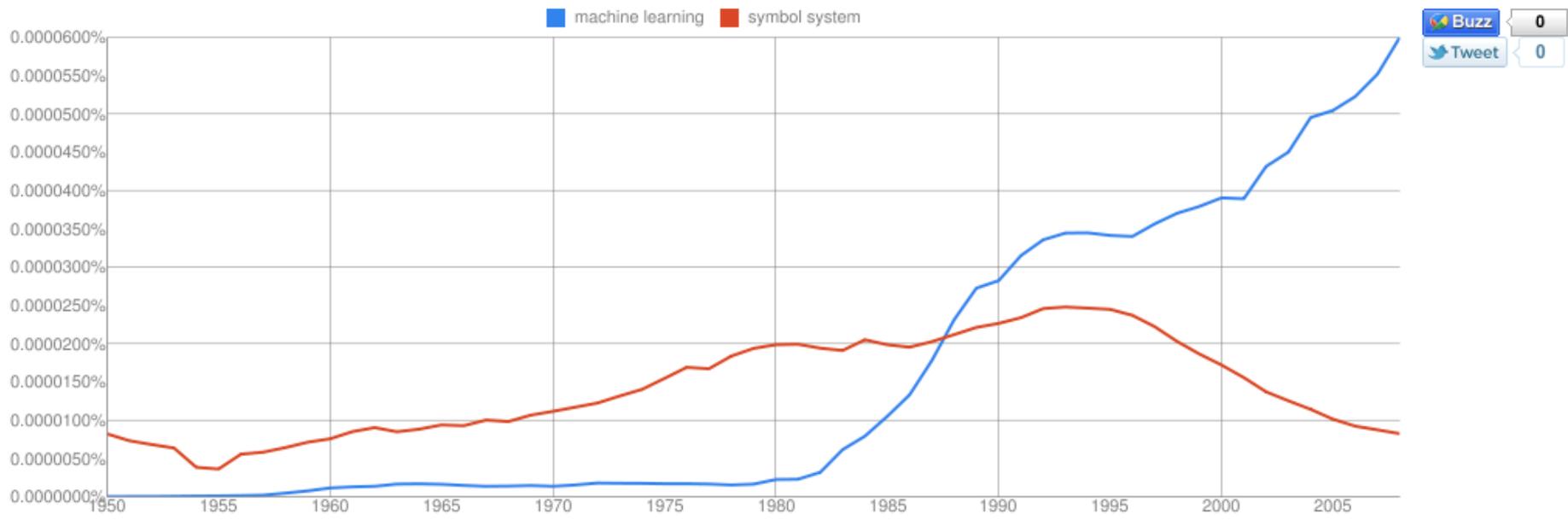
A Brief Digression/Analogy

Google labs Books Ngram Viewer

Graph these **case-sensitive** comma-separated phrases:

between and from the corpus with smoothing of .

[Search lots of books](#)



[Buzz](#) 0
[Tweet](#) 0

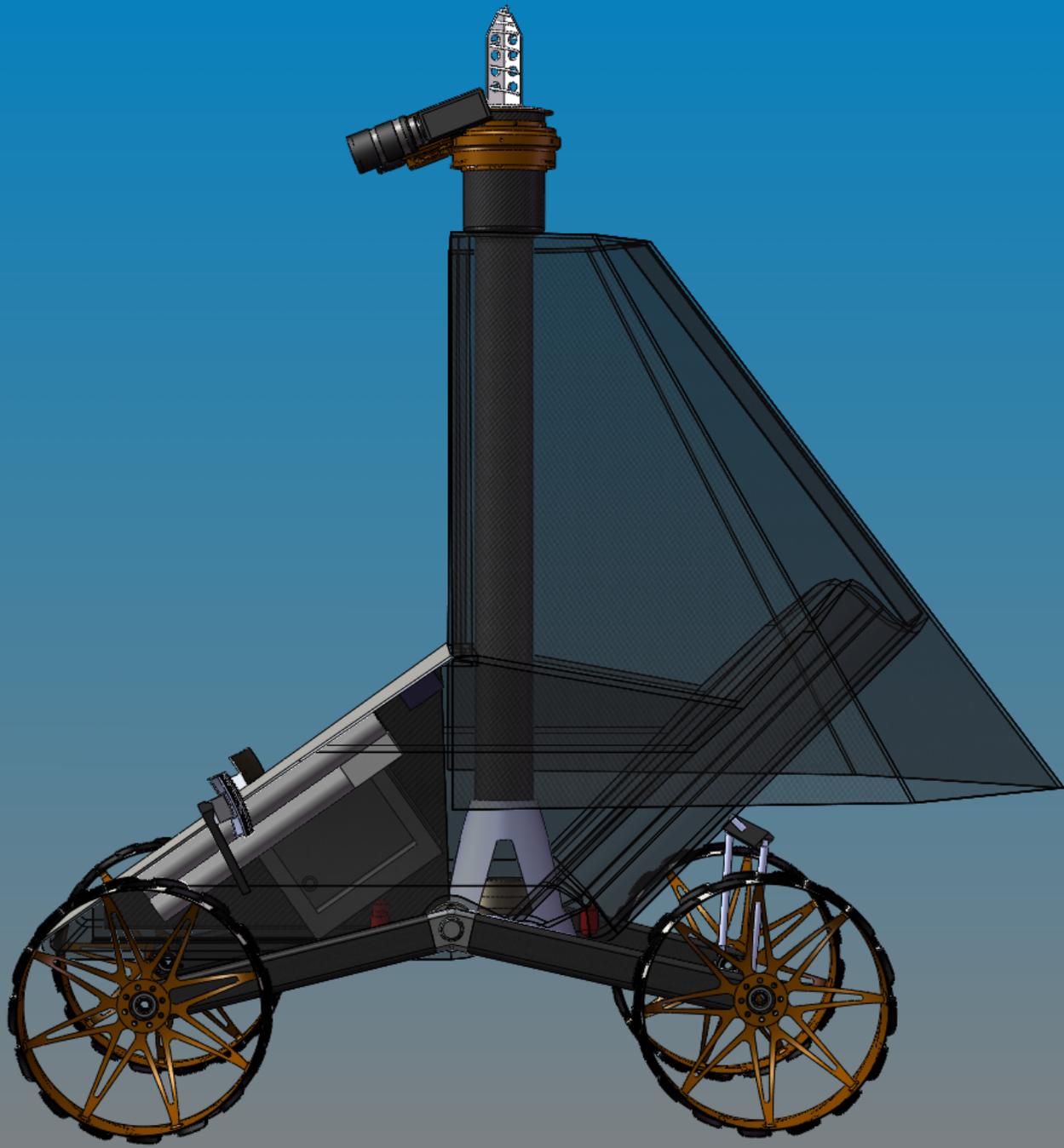
Search in Google Books:

1950 - 1987	1988 - 2003	2004 - 2005	2006 - 2007	2008	machine learning
1950 - 1961	1962 - 1992	1993 - 1995	1996 - 1999	2000 - 2008	symbol system

Run your own experiment! Raw data is available for download [here](#).

Text Analysis: Field Robotics

- Project
 - Lunar X Prize competition



Text Analysis: Field Robotics

- Project
 - Lunar X Prize competition
- No automatically collected version or change data
- Constantly shifting component boundaries and interfaces
- Can we use text analysis to derive dependencies?

Steps

- Collected data
 - 25 all-hands meetings
 - About 10,000 words each
- Developed code book
 - 6 field robotics articles

Code Book

Component:	Brief description:
Communications	Communications external to the robot, for control or mission, including operator interface.
External Relations	Acquiring external resources (incl. funding, parts, & purchasing), publicity, investor & media relations.
Internal Relations	Project/program management, HR, task assignments, training, collaboration tools, clarifying norms & expectations.
Mobility Effectors / Actuators	Effectors and actuators that propel the entire robot: e.g. tracks, wheels, shocks, & motors with associated firmware.
Mission Specific Effectors / Actuators	All other motors, gears, & moving parts that don't move the robot as a whole, e. g. camera mast rotation motor.
Perception software / computing	Software, and any dedicated hardware, for: terrain mapping, environmental modeling, and/or object detection. Camera/lens zoom, shutter, and focus control software.
Planning software / computing	Mission task planning, including the overall mission plan and computing resources for semi-autonomous execution.
Power	Includes batteries, solar cells, switches, power cables & controls.
Sensors	Camera; thermal, ultrasonic, tactile, radar/sonar range sensors; Inertial Measurement Unit, GPS, & any wiring or processing going from sensors to controls.
Shared / general computing	Includes general purpose processors / onboard computers (e. g. avionics box). Abbreviated "gpp."
Structure	Chassis, fasteners (e.g. Frangibolt, weld joints), radiator, payload, paints, reflectors.

Steps

- Collected data
 - 25 all-hands meetings
 - About 10,000 words each
- Developed code book
 - 6 field robotics articles
- Manual coding of decision discussions
 - Tested inter-rater reliability
 - QAP correlations .80

Text Pre-Processing

Step	Description
1	Removed contractions (e. g. changing “what’s” to “what is”).
2	Applied a Krovetz (dictionary-based) stemmer to covert terms into morphemes
3	Removed common English terms (e. g. ‘the’), replacing them with placeholders (‘xxx’).
4	Removed punctuation.
5	Turned meaningful bigrams into unigrams (e.g. ‘solar cells’ became ‘solar_cells’).

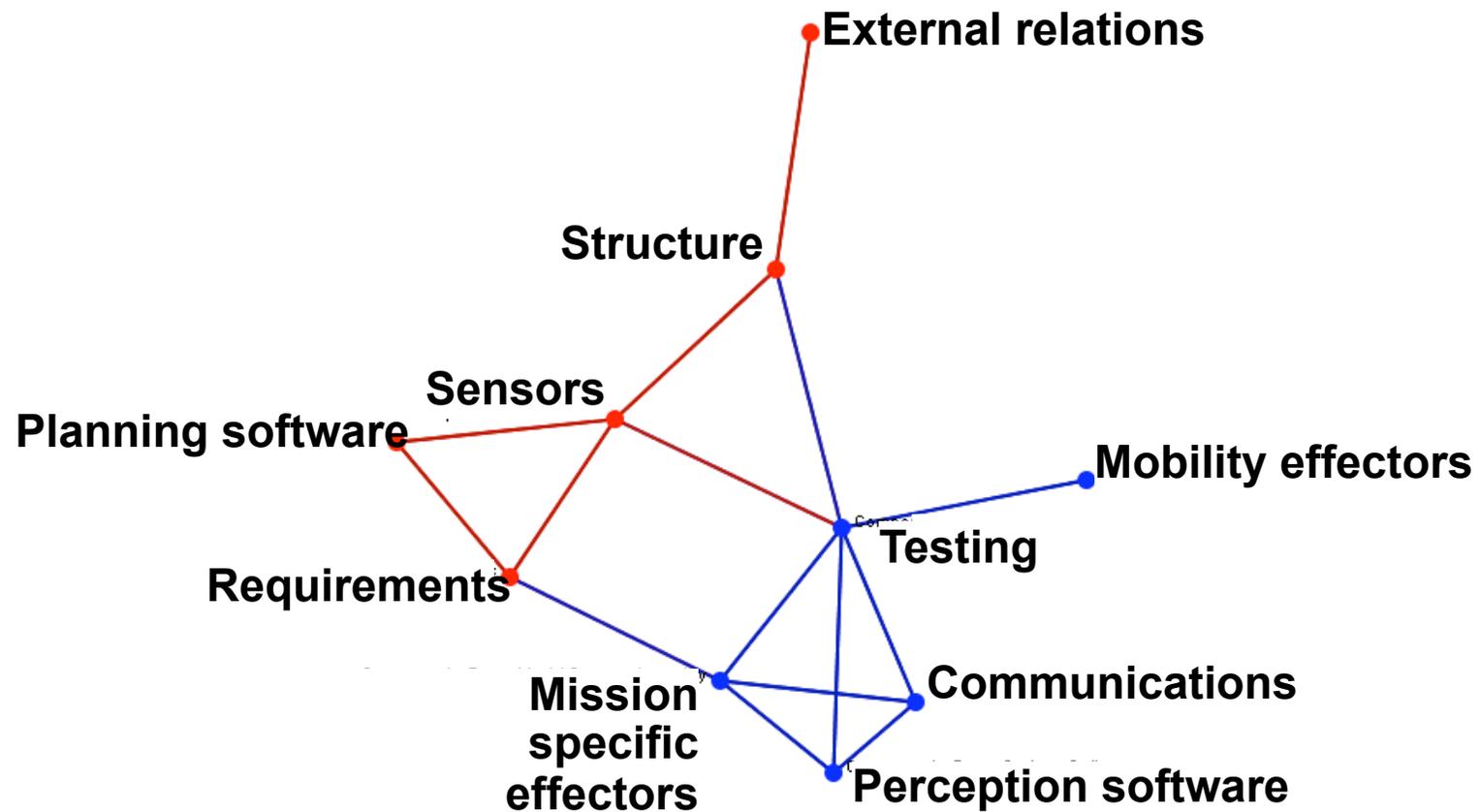
Steps

- Collected data
 - 25 all-hands meetings
 - About 10,000 words each
- Developed code book
 - 6 field robotics articles
- Manual coding of decision discussions
 - Tested inter-rater reliability
 - QAP correlations .80
- Created thesaurus

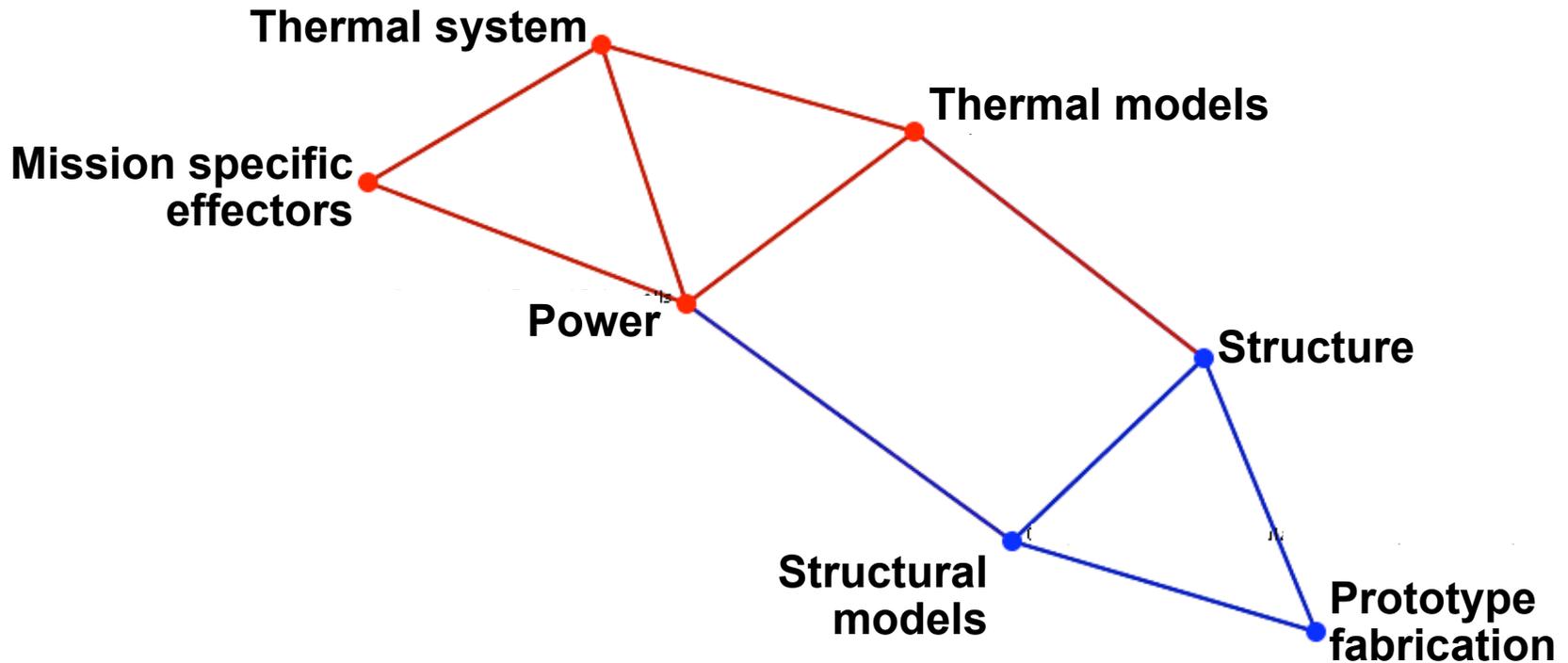
Link Identification

- Co-occurrence of terms
- Human coding: same decision
- Selected sliding window size
 - Size 15 had best agreement with hand coding
 - Threshold established
- QAP correlations comparable to human-human agreement ($\sim .8$)
- Sets of links based on topics

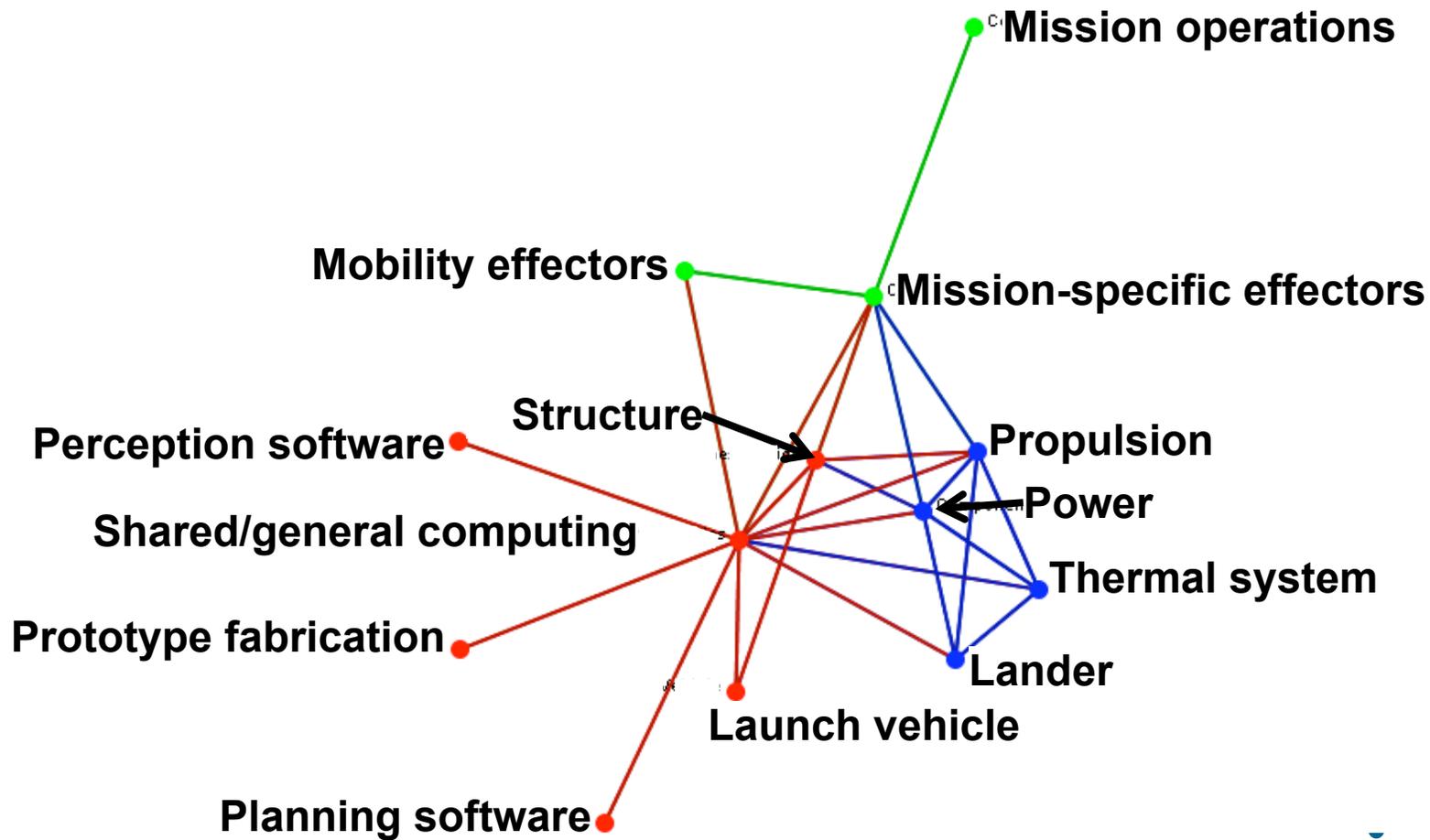
Optics



Thermal



Avionics



Concluding Vision

- The gray area – work that cross-cuts language constructs – is here to stay
- Use organizational tactics
- Use computations over artifacts generated by development activities
- Explore new data sources, including documents and conversation
 - Activities reveal knowledge
 - Analysis can often make it actionable

